

# Ames Pet Resort Daycare Agreement



# **Temperament Evaluations:**

All dogs will be evaluated by an Ames Pet Resort (APR) staff member prior to signing up for daycare.

All dogs will also go through a *re-evaluation* process at the following times:

- **1 year of age** regression stage; puppies may become more destructive than they were in the past; puppies may also "forget" parts of their previous training.
- **18 months of age** age when most behavioral issues begin to develop; the most important time for consistent training and management
- 2 years of age dog has (usually) reached full physical maturity and very attuned to its surroundings.
- 5 years and 9 years of age some dogs tend to become less active during this stage in their life.
- If the dog has been away from daycare for 6 weeks or more to ensure the dog is still a good fit in our play area despite taking a break.

Dogs continue to mature and evolve throughout their life, most notably at the times and stages outlined above. Re-evaluations are meant to ensure that every dog remains a great fit for daycare and continues to enjoy the daycare environment throughout their whole life.

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## **Daycare Hours:**

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Stand alone daycare hours are 7:00am to 6:00pm Monday through Friday.

Full day: 4-6 hours of play with structured naps, present in the building for 6 or more hours.

Half day: 3-4 hours of play with structured naps, present in the building for less than 6 hours.

Dogs may only be scheduled in daycare up to three days a week with no more than two days consecutively. This prevents overstimulation, over-tiredness, and minimizes the risk of injury.

Please let us know as soon as possible if you require accommodation for a later pick up time. Accommodations or failure to pick up by 6:00pm will result in an added fee of **\$10.00**.

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## **Reward Based Management Techniques**

Our staff has initiated training through Pack Pro Training. This training enables us to provide a better, safer, and more enjoyable daycare environment for the dogs through consistent and reward-based management techniques. Treats will be used for positive reinforcement when the dogs are displaying

appropriate behaviors. Learning games, such as group sits, waiting at the gate, and will be integrated into daycare where your dog may be treated for good behaviors. Our staff has gone through training to ensure the safety of your dogs when treats are present in a group environment. Please communicate with our staff immediately if you do not want your dog to receive any treats. There are many other ways that we can still reward your dog for good behavior that do not include food.

# **Probationary Period**

All dogs will be on a 60-day probationary period once they have passed an initial temperament evaluation. During this period, your dog may be removed from daycare for any reason if APR staff believes your dog may pose a risk in the daycare environment. Risks can include, but are not limited to:

- Dog is antagonizing other dogs too frequently.
- Dog does not redirect or recall well.
- Dog becomes food aggressive or possessive.
- Dog begins to display overly dominant behaviors.
- Dog resource guards humans or affection.
- Dog resource guards kennels or water bowls.

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# **Daycare Removals**

At APR, we value the safety and enjoyment of the daycare environment. In order to maintain balanced play and continued enjoyment for the entire pack, on or off starter probation, APR management reserves the right to remove any pack member for any of the following scenarios:

## Removed for the day:

- Overstimulation
  - Lack of recall
  - o Insufficient redirection of negative behaviors with timeouts.
  - Continuous overcorrections.
- Lack of enjoyment.
- Excessive humping.
- Scuffle (Altercation between dogs without an injury)

#### Removed for one week or more:

- Overly dominant behaviors
  - Humping, neck over neck, chest to chest, marking.
- Barrier Aggression

Date: \_\_\_\_\_

• Fight (Altercation between dogs resulting in punctures and/ or injury.

client initials	
Dog Name & Owner Last Name:	
Client Signature:	-